



Surface Hub Adoption Package

The Surface Hub Adoption Suite gives you:

- Usage Profiling
- Super User Training
- End User training
- Forever Training

This package has been put together so that your people get the best from the technology to begin with and in the future.

Usage Profiling

By profiling the team(s) who will be using the device, understanding their workflow(s), as well as the surrounding spaces, we will formulate a more specific approach to training and support that will be delivered. This will ensure users know how it will enhance their lives for the better.

Super User Training

Super Users are integral to the adoption of any technology. Super Users will become the

'boots on the ground' experts in the use of your Surface Hub. They will receive deep dive training in the advanced features of the Surface Hub as well as basic troubleshooting and support skills required.

User Training

Training sessions are conducted with a reduced group size of 4 - 6 users, allowing for a more interactive and hands-on training experience as well as the ability to work one-on-one with users.



We include Hub's full functionality including:

- Whiteboarding
- Skype for Business / Microsoft Teams
- Native Office 365 Applications (Word / Excel / PowerPoint)
- OneDrive
- Basic Telephony
- Apps

Forever Training

Forever Training means you have access to our training department to provide you with further training as an ongoing concern. We return regularly for refresher training, show new features and functionalities as well as on-boarding new staff.

Fair and Reasonable policy applies. To find out more speak to your IComm representative.